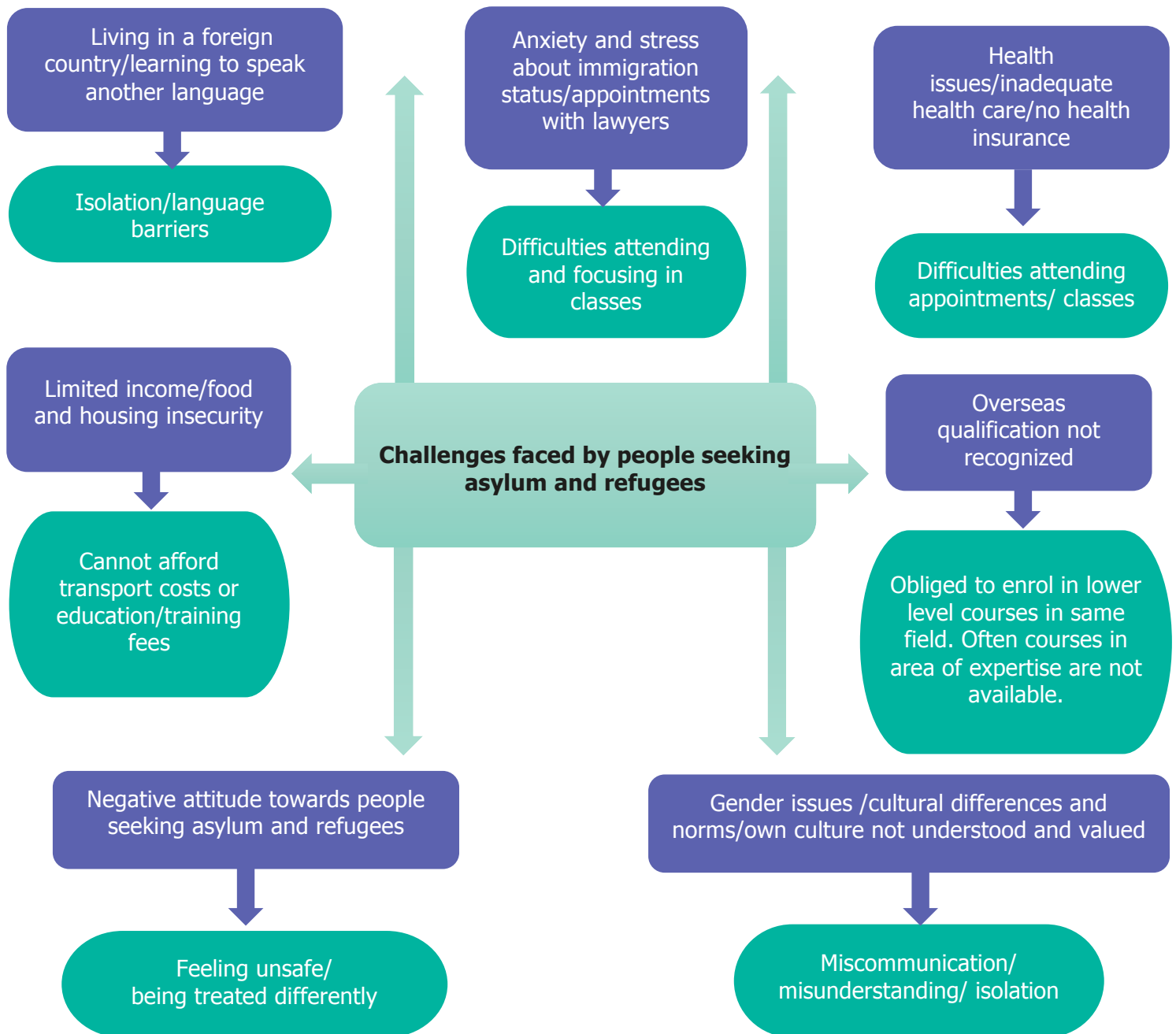


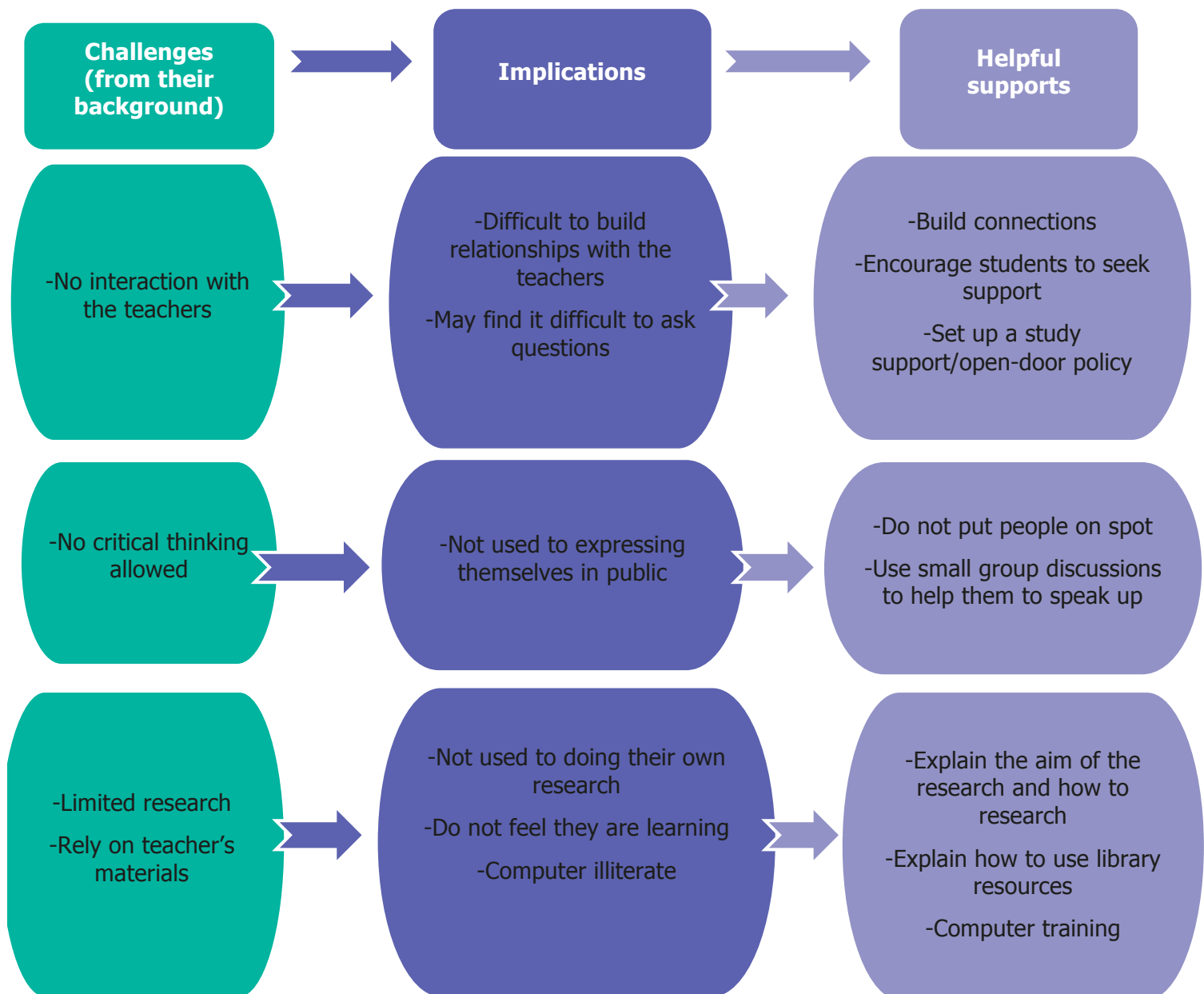
Understanding the Challenges

1. Some of the challenges and their effects faced by people seeking asylum and refugees



2. Understanding the challenges of a new education system for people seeking asylum and refugees

The Australian education system is new for all people seeking asylum and refugees undertaking courses in Australia. They are learning in a new environment totally different from their own.



3. Other ways to support students

Studying in a new education system requires extensive support to be able to succeed such as:

- Provide support for students who have missed their enrolment times and help those who have not been able to enrol online by providing paper forms
- Provide a pre-training visit and an orientation to ensure that all students understand the course options and the expectations of the chosen course
- Offer learning support e.g. English skills assistance, tutoring
- Induct students into the library and how to access the resources
- Provide access to computers and computer literacy classes
- Build connections, buddy system with teachers or students to help them become familiar with the system
- Alleviate gender issues i.e. inform them that they can ask questions and be interactive in class even with a teacher and students of a different gender
- Monitor their attendance and support them if they encounter any difficulties attending
- Build cross- cultural understanding and alleviate isolation by including them in social activities to help with integration in campus life.